

Student Satisfaction Survey Report (2020-21)

Aim:

A.V. College of Arts, Science & Commerce aims for excellence in academics, co-curricular activities, and an overall growth of students, faculty members, and stakeholders.

The IQAC committee of the college is dedicated to making consistent efforts in the same direction. For the said purpose, the IQAC encourages the students, faculty members, and stakeholders for participating in various activities/programs and also undertakes many such initiatives with the same enthusiasm.

In addition, it also takes regular feedback from students to ensure improvements wherever required and conducts student satisfaction surveys in order to assess the overall performance in the given academic year. This report will analyze the latter in a detailed manner starting from the objective of the survey, highlighting the Student Centric Methods, internal evaluation internships and findings of the survey.

Overall Sample Size: 188 responses received from students across all disciplines offered by the college. In the year 2020-2021 total no of students(UG+PG) enrolled in the college is 1338.

Areas covered:

The following broad areas were covered in the Student Satisfaction Survey:

1. Curriculum
2. Academic and Teaching
3. College Administration
3. Extracurricular Activities (Webinar, committee programs)
4. Institution provides multiple opportunities to learn and grow.

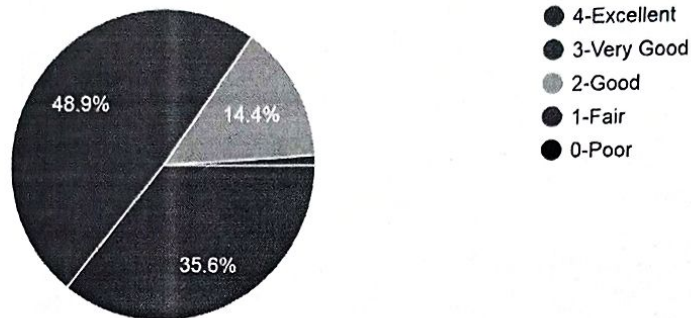
Research Methodology:

A student satisfaction survey created by the IQAC was circulated amongst students of all UG & PG across all disciplines offered by the college. With combined efforts of teachers and students coordinators the survey received 188 responses in total. The survey was initiated via Google form in a multiple choice question format. It was an anonymous survey. The following were the instructions to fill the survey: "This survey asks you about your experiences in A.V. College for the academic year 2020-21.. This time period was marked by the COVID crisis where we had to switch to home/online learning. Keeping this in mind please answer the questions given below. The form will take 5 to 10 minutes to fill. The results of the survey will be used for improving the experience of college students". Further, the form covered four major areas which foreground concerns such as Academic and Teaching, College Administration, Extracurricular Activities (Webinar, committee programs).

Analysis:

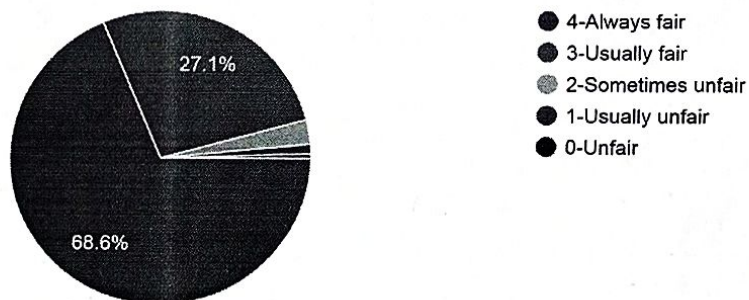
4. The teacher's approach to teaching can best be described as

188 responses



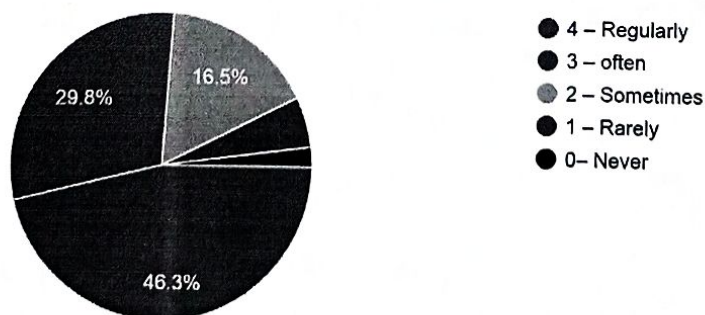
5. Fairness of the internal evaluation process by the teachers.

188 responses



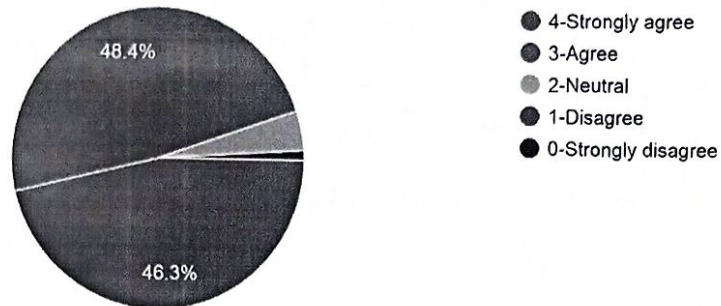
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

188 responses



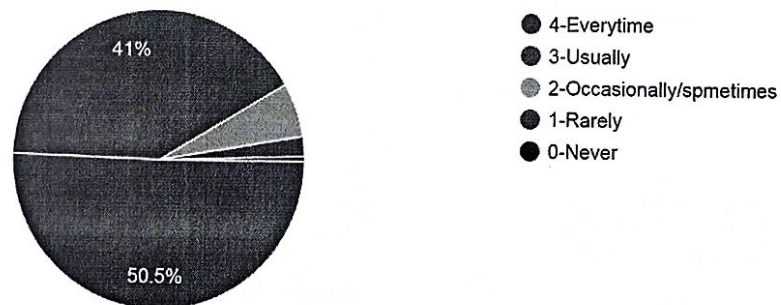
9. The institution provides multiple opportunities to learn and grow

188 responses



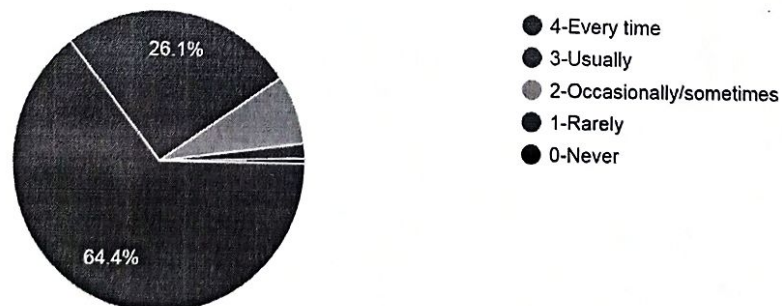
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

188 responses



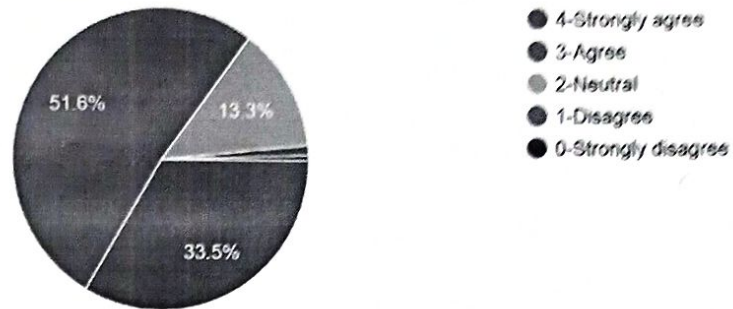
12. The teachers illustrate the concepts through examples and applications

188 responses



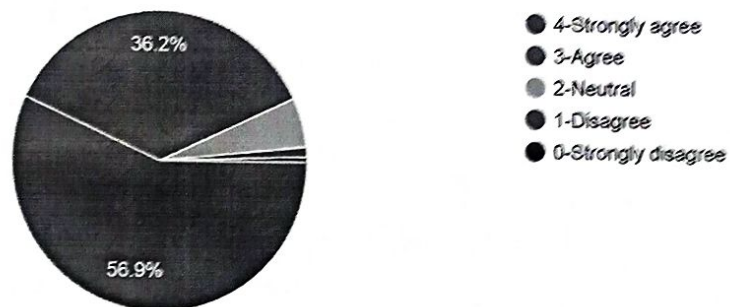
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

188 responses



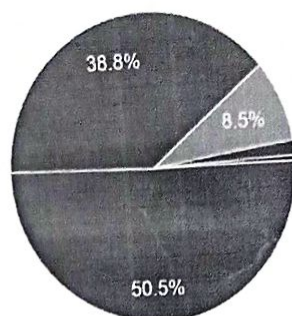
17. Teachers encourage you to participate in extracurricular activities.

188 responses



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

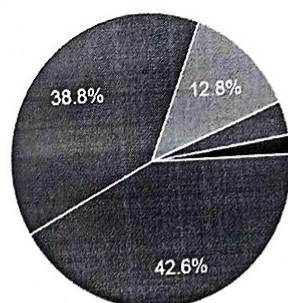
188 responses



- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

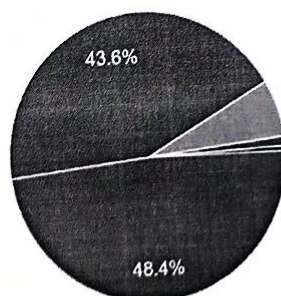
188 responses



- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

188 responses



- strongly agree
- Agree
- Neutral
- Disagree
- strongly disagree

Overall satisfaction seems to be high with 91% revealing 'Good' as the satisfaction level and 8.0 % as 'Poor' which can be interpreted as a positive response in this direction.

Action Taken Report:

- In the year 2020-2021, the total number of students(UG+PG) enrolled in the college is 1338. In total 188 responses were received from the students.
- The collected sample pool was carefully studied by the IQAC committee in March 2022
- In the same month, a meeting was arranged with the principal Dr. Ch. Rajalingam to reflect on the survey and seek suggestions for further improvements.
- In the meeting, IQAC members presented a report for the survey in order to have a detailed analysis of the survey.
- The librarian of the college was requested to be a part of the meeting in order to discuss the feedback regarding the library and its resources. It was noted that despite the best efforts by the library staff, students were not aware of the excellent resource pool offered by the library. All in all, the inputs collected were taken into consideration to improve the overall learning experience for students.



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